

# Welcome to CALL/ACBD 2012

*The 50<sup>e</sup> Annual Conference of the Canadian Association of Law Libraries*



## CALL ACBD Towering Opportunities Possibilités Immenses Toronto May 6-9 mai 2012

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# Saturday & Sunday at a Glance

<b>SATURDAY MAY 5, 2012</b>		
7:30-5:00	Registration Desk open	Mezzanine Balcony North
7:30-5:00	Hospitality Desk open	Mezzanine Balcony North
9:00-12:00	Pre-conference Workshop: Advocacy 101 for Law Libraries	British Columbia
9:00-5:00	Council of Canadian Academic Law Library Directors (closed)	Boardroom
1:45-4:30	St. Lawrence Market and Gooderham and Worts Distillery Tour	
2:00-4:00	Downtown Toronto Walking Tour	
2:00-5:00	CALL/ACBD Executive Board Meeting (closed)	Nova Scotia
4:00-6:00	Canadian Abridgment Editorial Advisory Board (closed)	Saskatchewan
6:30-8:30	Dine Arouds – Register by 4 pm	Hospitality Desk
7:00-	'You Can't Take it With You' – Tickets required	
<b>SUNDAY MAY 6, 2012</b>		
7:30-5:00	Registration Desk open	Mezzanine Balcony N
7:30-5:00	Hospitality Desk open	Mezzanine Balcony N
7:15-8:30	First Timers Breakfast	New Brunswick
7:30-8:30	Ontario Courthouse Librarians Association (closed)	Le Marche
8:30-9:30	Academic Law Libraries SIG	Algonquin
	Courthouse & Law Society Libraries SIG	Québec
	Justice & Attorney General Libraries SIG	British Columbia
	Knowledge Management SIG / Private Law Libraries SIG	Library
9:30-10:30	Access Services and Resource Sharing SIG	Québec
	Committee to Promote Research	Algonquin
	Scholarships and Awards Committee (closed)	Saskatchewan
	Copyright Committee	York
	Website Committee	British Columbia
10:30-10:45	Refreshment Break	Library/York BC Foyer
10:45-11:45	Education Committee	York
	Vendor Liaison Committee	Québec
	Membership Development Committee	Algonquin
	Advocacy Committee	Saskatchewan
12:00-1:00	Grand Opening of Exhibits and Lunch	Canadian
12:00-3:00	Canadian Abridgment Advisory Editorial Board (closed)	Boardroom
1:00-3:00	KF Modified Classification Committee	Québec
	CLLR Editorial Board (closed)	Saskatchewan
1:00-4:00	Vendor Demos	Ontario
4:00-4:30	Refreshment Break	Canadian
4:30-5:30	Annual General Meeting Part 1	Ontario
6:00-8:30	Opening Reception – Board buses at York St. entrance	Ontario Legislature

# Monday at a Glance

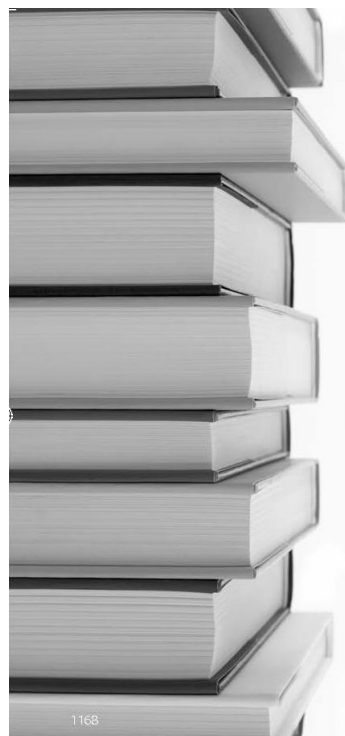
MONDAY MAY 7, 2012		
7:30-5:00	Registration Desk open	Mezzanine Balcony N
7:30-5:00	Hospitality Desk open	Mezzanine Balcony N
7:00-7:30	Guided walk/run – meet at registration desk at 6:45	
9:00-6:30	Exhibit Hall open	Canadian
7:00-9:00	Ontario Courthouse Librarians Association/LibraryCo (closed)	Quebec
7:30-9:00	Preservation & Digital Access SIG – Call for Interest	Algonquin
8:30-9:00	Canadian Abridgment Editorial Advisory Board Information Session (open)	Ontario
9:00-9:15	President's Opening Address	Ontario
9:15-10:30	Plenary: Helping Your Organization Manage Its Reputation	Ontario
10:30-11:00	Refreshment break	Canadian
11:00-12:00	Concurrent Sessions:	
A:	Evaluating Government Web Sites	Ontario
B:	Collection Development in an Era of Shrinking Budgets	Quebec
12:00-2:00	Awards Luncheon	Imperial
2:00-3:00	Concurrent Sessions:	
A:	Behind the Numbers: Statistics for Law Librarians	Quebec
B:	Knowledge Management in Law Libraries: The Role for Legal Information Professionals	Ontario
3:00-4:00	Refreshment Break	Canadian
4:00-5:00	Concurrent Sessions	
A:	The Challenges of Legal Research Training for Foreign Trained Lawyers and Law Students	Ontario
B:	Library Systems Migrations: If Your Staff Want to Retire, You're Doing It Wrong	Quebec
5:00-6:30	Exhibitors Wine & Cheese Reception	Canadian
6:45-8:30	Dine Arouds – Register by 4 pm	Hospitality Desk
8:00-9:30	University of Toronto Ghost Walk	

# Tuesday at a Glance

TUESDAY MAY 8, 2012		
7:30-5:00	Registration Desk open	Mezzanine Balcony N
7:30-5:00	Hospitality Desk open	Mezzanine Balcony N
7:00-7:30	Guided walk/run – meet at registration desk at 6:45	
9:00-3:30	Exhibit Hall open	Canadian
8:00-9:00	CALL/ACBD Executive/Vendor Meeting	British Columbia
9:00-10:30	Plenary: Professional Growth	Ontario
10:30-11:00	Refreshment Break	Canadian
11:00-11:30	Annual General Meeting – Part 2	Ontario
11:30-12:00	Members' Open Forum	Ontario
12:00-1:00	Lunch with Exhibitors	Canadian
1:00-2:00	Vendor Liaison Open Forum	Ontario
2:00-3:00	Concurrent Sessions	
A:	Lessons from the Flat Track: How Being a Roller Girl Has Helped Me to be a Better Librarian	Quebec
B:	A New Rule of Three: A (non) Trivial Approach to Law Librarianship Instruction	Ontario
C:	RDA: Coming to a Law Library Near You	British Columbia
3:00-3:30	Refreshment Break/Exhibitor Draw Prizes	Canadian
3:30-4:30	Concurrent Sessions	
A:	Library in Their Pocket: Using Technology to Meet Your Patrons Halfway	Ontario
B:	Legal Research and Writing Best Practices for Educating Law Students and Lawyers	Quebec
C:	Background – Check! Conducting Better Due Diligence	British Columbia
5:00-5:30	Buses to banquet – board buses at York St. entrance	
6:00-7:00	Reception	Liberty Grand
7:00-12:00	Gala Banquet	Liberty Grand

# Wednesday at a Glance

WEDNESDAY MAY 9		
7:30-11:30	Registration Desk open	Mezzanine Balcony N
7:00-7:30	Guided walk/run – meet at registration desk at 6:45	
8:00-9:00	Incoming SIG and Committee Chairs./CALL Executive (open)	Nova Scotia
9:00-10:00	Concurrent Sessions	
A:	Back to the future: The Relationship of CANLII to Law Libraries	Imperial
B:	Innovate!	Quebec
10:00-10:30	Refreshment Break	Imperial Foyer
10:30-12:00	Plenary: Future Trends in Legal Information and Law Libraries	Imperial
12:00-12:30	Annual General Meeting Part 3; CALL 2013 Presentation	Imperial
12:30-2:00	2012 & 2013 Conference Planning Committees/Executive Lunch	Saskatchewan
1:00-3:00	TALL Tower Tours – One Building, Three Law Libraries – Heenan Blaikie, Fasken Martineau DuMoulin LLP and Goodmans LLP Registration required.	
2:30-5:00	CALL/ACBD Executive Board Meeting (closed)	Nova Scotia



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## Mayor Rob Ford

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### A Message from the Mayor

It gives me great pleasure to extend greetings and a warm welcome to everyone attending the Canadian Association of Law Libraries/Association Canadienne des Bibliothèques de Droit (CALL/ACBD) 2012 Conference.

Established in 1963, CALL/ACBD is committed to promoting law librarianship and increasing the usefulness of law libraries across the country. The Association provides a forum for the exchange of information and ideas among its 500 members and fosters co-operation between Canadian law libraries.

This conference is an opportunity for attendees to network with peers and colleagues in a setting designed for professional development.

Whether you are from Toronto, a frequent or first-time visitor, I welcome you to our city and encourage you to visit the wonderful attractions and vibrant neighbourhoods Toronto is known for.

On behalf of Toronto City Council, please accept my best wishes for an informative and enjoyable conference.

Yours truly,

A handwritten signature in black ink, appearing to read "Rob Ford". The signature is written in a cursive style and is contained within a thin black rectangular border.

Mayor Rob Ford  
City of Toronto

# Welcome from the CALL/ACBD President



Dear members of CALL/ACBD,

Welcome to Toronto, a bustling city of skyscrapers and “Towering Opportunities”! We have a wonderful conference venue. The Fairmont Royal York hotel is located within the financial and entertainment districts, right in the heart of the city. Although we are only steps away from some of the best nightlife, dining, shopping and attractions in the city, I encourage you to schedule your Toronto activities around CALL’s business meetings, educational sessions and social events. Wendy Reynolds and her conference planning team have worked hard to make your 2012 experience a memorable one!

This year, the program committee has organized the plenary and concurrent educational sessions around a daily theme. On Monday, we will be exploring the alignment of our libraries with our organizations’ goals. Speakers at Tuesday’s plenary and concurrent sessions will challenge us with their practical advice and personal experiences on positioning to grow professionally. On Wednesday, we will wrap up with sessions that look to the future.

The social committee has also been busy, organizing our opening reception at Queen’s Park, and our closing banquet at Liberty Grand. In addition, they are offering opportunities for walking tours, library tours, a theatre night and Dutch treat dinners. Include the wine and cheese reception in your social calendar and take every opportunity to visit the exhibit hall to see the new products offered by our vendors and thank our sponsors for their financial support.

This week, we will be officially starting our year of celebrations marking CALL’s 50<sup>th</sup> anniversary. At the awards luncheon, everyone will have a chance to participate in a trivia game on the association’s history, with questions compiled by our archivist, John Eaton. John has prepared a presentation, running at the registration desk, for competitive participants to view in advance. At the closing banquet, we will be joined by many of our past presidents and honoured members. This will be a chance for us to acknowledge, collectively and individually, the contributions of the leaders who have facilitated the success of our association over the last five decades.

Plan to attend annual general meeting and members’ open forum. The AGM is an opportunity to hear about the work of our committees, get an update on our finances and conduct association business. The members’ open forum gives a chance to introduce any topic without the formalities of the AGM. Although board members do not lead discussions in the members’ open forum, we are present to answer questions and we take notes for discussion at the post-conference board meeting. This year, we have a new initiative to encourage feedback. Members of the board will be at the CALL booth in the exhibit hall during coffee breaks. Drop by to chat or say hello!

This conference is the culmination of two years of hard work by many volunteers. Although I do not have the space to name each person individually, my thanks go out to each and every one. In particular, I want to acknowledge Wendy Reynolds, chair of the conference planning committee, and Annette Demers, vice-president and executive liaison, for their leadership. I also want to thank National Officer Donna Dennison, Anne Gauthier, and all the staff at National Office for their guidance and attention to detail.

Enjoy the conference!

A handwritten signature in black ink that reads "Cyndi Murphy". The signature is written in a cursive, flowing style.

Cyndi Murphy  
President

# Welcome from the Chair of the 2012 Conference Planning Committee



On behalf of the 2012 CPC and the local law library community, I'm thrilled to welcome you to Toronto. I hope that your experience will reflect our theme, "Towering Opportunities".

The conference planners have been busy, working to provide you with a diverse menu of opportunities to learn, to share and interact – not only with colleagues and friends from the legal information community, but also with our dynamic and exciting city. Our conference hotel, the Royal York, is ideally situated to allow you to explore and experience the beauty and diversity of this "City of Neighbourhoods". Sign up for one of the guided tours, or join the early-morning run/walk crowd for a more athletic introduction to the city.

The Program Committee has ensured that you'll get a mental workout, too! The plenary sessions touch on topics of broad interest – reputation management, professional growth and future trends in law libraries and information. Looking at the program of concurrent sessions, I find myself wishing (not for the first time) that I could somehow manage to be in three places at once. So much great learning, so little time! From RDA to roller derby, this program offers an enormous range of opportunities to learn, share and grow.

Another innovation comes from the CALL Webinar Committee. We're very excited to launch a new product- Webinitos! With the help of CALL members across Canada, the committee has prepared short videos roughly 30 seconds to three minutes long on topics spanning anything from legal research tools to entertainment. We have QR Codes included in the welcome package and posted around the conference venue. Delegates can use mobile devices to access each video via the codes. QR Code readers can be downloaded onto mobile devices for free. Each video is a tiny little treasure of learning that a CALL member has prepared so keep an eye out for QR codes in your conference bags and the halls of the Royal York Hotel in Toronto!

The 2012 conference is the kick-off to CALL/ACBD's 50<sup>th</sup> anniversary celebrations, and we have included a number of activities to mark this significant milestone. John Eaton has been working on a trivia challenge to be unveiled at the Awards Luncheon, and I've heard rumours of special guests at the Closing Banquet.

Huge thanks must go out to the sponsors and exhibitors who have so generously supported this conference, and to the dozens of volunteers who have given so much time, energy and creativity to making this event a Towering Opportunity for learning and fun.

Let the wild rumpus begin!

*Wendy Reynolds*

Wendy Reynolds  
Chair, 2012 Conference Planning Committee



# Conference Planning Committee 2012

## CHAIR

**Wendy Reynolds**  
Ontario Legislative Assembly

## PROGRAMME

**David Whelan** (Chair)  
Law Society of Upper Canada

**Susan Barker**  
University of Toronto  
Bora Laskin Law Library

**Louise Hamel**  
Ontario Courts

**Yasmin Khan**  
City of Toronto

**Karen Sawatzky**  
Pitblado LLP

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Ontario Securities Commission

**Danielle Brosseau**  
WeirFoulds LLP

**Nathalie Léonard**  
University of Ottawa

**Eileen Lewis**  
Ontario Legislative Assembly

**Martha Murphy**  
Ontario Workplace Tribunals Library

**Laura Richmond**  
Heenan Blaikie LLP

## LOCAL ARRANGEMENTS & SOCIAL

**Ines Freeman** (Co-Chair)  
Miller Thomson

**Joan Rataic-Lang** (Co-Chair)  
Toronto Lawyers Association

**Erica Anderson**  
Legislative Assembly Library

**Jennifer Bonomo**  
Miller Thomson

**Sharon Day-Feldman**

**Gaye Lefebvre**  
Davies Ward Phillips & Vineberg LLP

**Sadhana Maharaj**  
McCarthy Tétrault LLP

**Erin Murphy**  
Miller Thomson

**Lenie Ott**  
McCarthy Tétrault LLP

**Mary Saulig**  
Goodmans LLP

**Linda Zardo**

## SPONSORSHIPS & EXHIBITS

**Soojin Kim** (Co-Chair)  
University of Toronto

**John Bolan** (Co-Chair)  
University of Toronto

**Ted Tjaden**  
McMillan LLP

**Eric Leduc**  
Davies Ward Phillips & Vineberg LLP

## LIAISON TO CALL/ACBD BOARD

**Annette Demers**  
CALL/ACBD Vice President  
Faculty of Law, University of Windsor

# General Information

## REGISTRATION HOURS

Mezzanine Balcony North

Saturday May 5	7:30-5:00
Sunday May 6	7:30-5:00
Monday May 7	7:30-5:00
Tuesday May 8	7:30-5:00
Wednesday May 9	7:30-11:30

## EXHIBIT HOURS

Canadian Ballroom

Sunday May 6	12:00-4:30
Monday May 7	9:00-6:30
Tuesday May 8	9:00-3:30

## HOSPITALITY DESK

Mezzanine Balcony North

Saturday May 5	7:30-5:00
Sunday May 6	7:30-5:00
Monday May 7	7:30-5:00
Tuesday May 8	7:30-5:00

**Admission to all sessions and exhibits is by name badge.**

## SOCIAL EVENTS & MEALS

Tickets for social events will be in the packages of registered delegates and will be collected at each function.

Additional tickets will be available for purchase on a limited basis.

### Sunday May 6

Grand Opening of Exhibits and Lunch	12:00-1:00
Opening Reception*	6:00-8:30
Board the bus at York St. entrance	5:00-5:30

\* The bus will shuttle between the venue and the hotel during the evening.

### Monday May 7

Awards Luncheon	12:15-2:00
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### Tuesday May 8

Gala Reception	6:00
Dinner*	7:00
Board the bus at York St. entrance	5:00-5:30

\* The bus will shuttle between the venue and the hotel during the evening.

## REGISTRATION GIFTS

Bags, notebooks, pens, lanyards  
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# Saturday May 4, 2013

## PRE-CONFERENCE WORKSHOP

9:00-12:00 **Leading Teams Through Change**

Salon 1

Speaker: **Terri Tomchyshyn**, *MLS, LTA Union Liaison Officer, Change Management Office, CSEC-CSTC*

Moderator: **Jennifer Walker**, *Head Librarian, County of Carleton Law Association, Ottawa, ON*

In this session, delegates will learn:

- key concepts and terms in change management;
- why change management matters;
- to use the role of manager and apply it to the change management process;
- how to lead a team through transition and change;
- concrete tools to assist

This Interactive session incorporates exercises and tools.

It also provides plenty of opportunities to discuss your experiences.

Hosted by **Courthouse and Law Society Libraries SIG**

# Sunday May 5, 2013

1:00-3:00 **Vendor / Publisher Demos**

Salle de bal ouest

- 1:00 LexisNexis Canada Inc.
- 1:30 Les Éditions Yvon Blais
- 2:00 Justis Publishing Ltd.
- 2:30 William S. Hein

**4:00-4:30** Refreshment Break/Exhibits

Salle de bal  
centre et est

5:30-8:30

OPENING RECEPTION

Salon Drummond  
est, centre, et ouest

# Monday May 6, 2013

7:30 – 8:45 Vendor Breakfast Demo – Thomson Reuters Salon Drummond est

8:45-9:00 Official Conference Welcome & Introductions Salle de bal ouest

## PLENARY #1

9:00-10:00 Thriving on Chaos (Winds of Change): The Future of Law Librarians Salle de bal ouest

What if they launched a revolution but nobody came? Law schools face a tsunami of change. Higher education, the legal market our graduates will enter, scholarly and commercial publishing are all rapidly changing, but for the most part, legal education remains remarkably similar to the way it was in the 19th century. Of anyone in the law school ecosystem, librarians are uniquely poised to lead the way if law schools are going to thrive in the 21st century. There are also ample opportunities for librarians to enter new environments and to lend our expertise to rapidly evolving areas.

Speaker: **Jean O’Grady**, Sr. Director of Research and Knowledge Services, *DLA Piper US LLP, New York, USA*

**Sarah Glassmeyer**, Director of Content Development, *Center for Computer Assisted Legal Instruction (CALI), Indiana, USA*

Moderator: **Nathalie Bélanger**, Director of development and management of electronic contents, *Centre d’accès à l’information juridique (CAIJ)*

10:00-10:30 Refreshment Break and Exhibits Salle de bal centre et est

10:30-12:00 3 CONCURRENT SESSIONS

SESSION A Please Don’t Make Me Think: User Testing a Faceted Search Engine Salon Drummond est

Anyone can create content, getting your audience to interact with your masterpiece is a different story. Having a content strategy reduces confusion, breathes life into social media channels, creates valuable online experiences and helps cut through bureaucratic tape.

This presentation will cover:

- An overview of content strategy definition and practice
- The effect of changing public expectations for content delivery
- Why content strategy is important and critical to the future of online communications
- Key principles to an effective content strategy
- An analysis of content delivery methods across public sector websites

Speaker: **Stephanie Poce**, User Experience Strategist, *Thrillworks, Inc.*

SESSION B Collection Development in an Era of Shrinking Budgets Quebec

Aimed at those involved in collection development in all types of law libraries, this practical session will discuss strategies and best practices for coping with rising prices and shrinking budgets. Our two panelists will share their experiences in courthouse, private and academic law libraries. The session will then be opened up for discussion and comment by all attendees. Come prepared to share your good ideas!

Speakers: **Janet Moss**, Head Law Librarian, *Gerard V. LaForest Law Library*  
**Iain Sinclair**, Knowledge Manager, *Stewart McKelvey*  
**Rhonda O’Neill**, Assistant Director, *Alberta Law Libraries*

Moderator: **Anne Bowers**, Librarian, *Northumberland Law Association Library*

12:00-2:00 AWARDS LUNCHEON Imperial

**Monday May 6, 2013**

# Monday May 6, 2013

2:00-3:00

## 2 CONCURRENT SESSIONS

### SESSION A

#### Behind the Numbers: Statistics for Librarians

Quebec

Does looking at a statistical table make you dizzy? Does the thought of opening Microsoft Excel make you want to turn off your computer? Whether you realize it or not, statistics and research studies are a huge part of our everyday lives and the lives of our libraries. Most importantly, they can be used as a positive force to enhance your library's services and measure its value. In this session, we will explore statistics and quantitative research methods to get "behind the numbers". Once we see how easy it is to understand statistics, we'll discuss how they can be used to make you and your library shine!

*Speakers:* **Professor Nicole Doyle**, School of Justice and Emergency Services, Durham College

*Moderator:* **Mark Lewis**, Reference & Information Technology Librarian, Sir James Dunn Law Library, Schulich School of Law, Dalhousie University

*Hosted by* Committee to Promote Research

### SESSION B

#### Knowledge Management in Law Libraries: The Role for Legal Information Professionals

Ontario

Knowledge management is an important part of legal practice to ensure that lawyers are being effective and efficient, following best practices, and sharing their knowledge with colleagues to better serve clients.

Members of CALL/ACBD have important roles to play in developing knowledge management within their organizations but may be underutilized or not sufficiently promoting their abilities.

This session will provide a brief overview of knowledge management and then focus at an intermediate level to outline the different roles that legal information professionals can play and provide practice examples of knowledge management deployment in law-related organizations.

*Speaker:* **Steven Lastres**, Director of Library & Knowledge Management, Debevoise & Plimpton  
**Ted Tjaden**, National Director of Knowledge Management, McMillan LLP

*Moderator:* **Karen Sawatzky**, Librarian, Tapper Cuddy LLP

*Co-Sponsors* Knowledge Management SIG & Private Law Libraries SIG

3:00-4:00

#### Refreshment Break and Exhibits

Canadian

4:00-5:00

## 2 CONCURRENT SESSIONS

### SESSION A

#### The Challenges of Legal Research Training for Foreign Trained Lawyers and Law Students

Ontario

Does your law school have a number of foreign trained law students? Has your law firm recently recruited foreign trained lawyers? What have you done to assist the understanding of the nuances of the Canadian legal system for these foreign trained law students and lawyers? This session discusses the challenges faced in training foreign trained law students and lawyers in the Canadian legal system and explores some effective teaching strategies and resources. There is potential for a dialogue at the end of the session.

# Monday May 6, 2013

Participants will:

- Better understand the existing challenges faced in teaching international students and foreign lawyers;
- Better understand the research needs of international law students and foreign lawyers;
- Understand requirements for internationally-educated lawyers who wish to practice law in Canada.

*Speakers:* **Deborah Wolfe**, *Managing Director, National Committee on Accreditation (NCA)*  
**Johanne Blenkin**, *Executive Director, BC Courthouse Libraries*  
**Wendy Bellack-Viner**, *Legal Research & Writing Instructor, Internationally Trained Lawyers Program, University of Toronto*

*Moderators:* **Nadine Hoffman**, *BA, MLIS, Natural Resources, Energy & Environmental Law Librarian, Bennett Jones Law Library, University of Calgary*  
**Sharon Wang**, *LLB, LL.M. MLIS, Assistant Librarian, Osgoode Hall Law School, York University*

*Hosted by:* Academic Law Libraries SIG

## SESSION B

### Library Systems Migrations: If your staff want to retire, you're doing it wrong

Quebec

This session will be a brief discussion of the process of carrying out a data migration aimed at library staff who are not specialized in technical services. It will not be overly technical and will make the assumption that consultants or vendor staff will be managing the technical part of the migration; instead it will focus on a high level understanding of the process and issues to consider.

It will start with a discussion on selecting an integrated library system (ILS) based on institutional needs, some of the added client focused aspects of the newer systems, and some of the simplest systems for the case where little functionality is needed. An overview of the technical process of migrating systems will follow with a discussion of some pitfalls that can happen from project and library management points of view. Finally, we will briefly discuss the staff management issues involved in a data migration, including the need for ongoing communication and a strong suggestion that work processes be reviewed as part of the process, as anachronistic procedures are often preserved which lead to inefficiencies.

Handouts for this session will be provided with some documentation on a generic migration project.

*Speakers:* **Sarah Sutherland**, *Manager, Library Services, McMillan LLP*

5:00

### Deadline for resolutions for the Annual General Meeting

5:00-6:30

### WINE AND CHEESE RECEPTION WITH EXHIBITORS

Canadian

# Tuesday May 8, 2012

## PLENARY #2

**9:00-10:30 Professional Growth** Ontario  
Librarians face many challenges and it is hard to determine where to begin. This plenary will focus on practical advice and examples for how libraries can position themselves to grow professionally.

*Speaker: Professor Joe Janes, University of Washington Information School*

*Moderator: Susan Barker, Reference Librarian, Bora Laskin Law Library*

**10:30-11:00 Refreshment Break and Exhibits** Canadian

**11:00-11:30 ANNUAL GENERAL MEETING – PART 2** Ontario

**11:30-12:00 MEMBERS' OPEN FORUM** Ontario

**12:00-1:00 LUNCH IN EXHIBIT HALL** Canadian

**1:00-2:00 Vendor Liaison Open Forum** Ontario

**2:00-3:00 3 CONCURRENT SESSIONS**

**SESSION A Lessons from the Flat Track: How being a Roller Girl has helped me to be a better librarian** Quebec

By now, it's common knowledge that the stereotype of a stuffy patron shushing, book pushing librarian in sensible shoes is not the librarian of the future. Even still, how many clients are likely to expect that tucked under the reference desk are a pair of roller skates in place of those orthopedic shoes? Surprisingly (or perhaps not so), there's small but growing contingency of librarians skating up and hitting the flat track to participate in a roller derby revival. Gone are the theatrics and staged outcomes of Roller Derby games of the past (though the punny names remain). Modern Roller Derby is a complicated game; the rules are complicated, it moves quickly and it leaves real bruises – not unlike modern librarianship.

*Speaker: Eileen Lewis, Research Librarian, Legislative Library of Ontario*

**SESSION B Developing Law Librarians** Ontario

In the specialized and ever-evolving field of law librarianship, and in the face of rapid advancements in technology, we must continuously learn, update and acquire new knowledge and skills in order to remain competent and relevant. This session will examine the current realities of professional development for law librarians and a few of the challenges we face. Some uncertainties related to the appropriate academic qualifications of law librarians, competency requirements, and the importance of legal subject knowledge will be discussed. Professional development of law librarians is a shared responsibility; the role individuals, employers, professional associations, and library and information science programs play both before and after entry into the workforce will be considered. In today's information age, a professional development activity does not simply mean attending a conference, lecture or workshop where we passively sit and listen to the instructor. Some innovative, creative (and even economical) ways to learn and grow professionally will be explored and shared.

*Speaker: Sooin Kim, Faculty Services Librarian, Bora Laskin Law Library, University of Toronto*

*Moderator: Susan Barker, Reference Librarian, Bora Laskin Law Library*



# Tuesday May 8, 2012

<b>SESSION C</b>	<b>RDA: Coming to a Law Library Near You</b>	British Columbia
	<p>RDA (Resources Description and Access) is a new way to support resource discovery focusing on user tasks in the digital age. RDA, the new cataloguing guidelines have been developed, tested and are set to be implemented in January 2013. As we shift away from AACR2 preparation for training is underway and cataloguing records created using the new rules will start to appear in your library catalogues. F. Tim Knight and Darren Furey will guide you through the changes you can expect to see including an overview of FRBR (Functional Requirements for Bibliographic Records) the conceptual model that underlies the structure of RDA.</p>	
	<p><i>Speakers</i> <b>F. Tim Knight</b>, Head of Technical Services, Osgoode Hall School of Law <b>Darren Furey</b>, Technical Services Librarian, Gerard V. La Forest Law Library</p>	
	<p><i>Hosted by:</i> Access Services and Resource Sharing SIG</p>	
<b>3:00-3:30</b>	<b>Refreshment Break and Exhibits</b> <b>Please join us in the Exhibit Hall for the exhibitor draws</b>	Canadian
<b>3:30-4:30</b>	<b>3 CONCURRENT SESSIONS</b>	
<b>SESSION A</b>	<b>Library in Their Pocket: Using technology to meet your patrons halfway</b>	Ontario
	<p>Smartphones, eReaders, Tablet computers...ownership of handheld technology is becoming more and more common. There are several technological options for libraries that want to connect with their patrons using these gadgets. There are two benefits to these skills: (1) They allow libraries to provide services that they haven't been able to before (or to provide them in an easier way), and (2) With the increasing utilization and exploitation of these technologies by business/commerce, patrons will start to expect institutions like libraries to use them as well.</p>	
	<p>This presentation will cover:</p> <ul style="list-style-type: none"><li>• The considerations that one must take when creating mobile or gadget-ready tools;</li><li>• Basic web site creation using WordPress (including the plugins and themes that one would need to optimize their experience;</li><li>• An explanation of QR Codes, how to create them and best practices to use them and;</li><li>• eBook formats and easy ways to create them.</li></ul>	
	<p><i>Speaker:</i> <b>Sarah Glassmeyer</b>, Director of Content Development, Center for Computer Assisted Legal Instruction/CALI</p>	
<b>SESSION B</b>	<b>Legal Research and Writing Best Practices for Educating Law Students and Lawyers</b>	Quebec
	<p>The Federation of Law Societies of Canada has indicated in its Task Force on the Canadian Common Law Degree report of October, 2009 and its implementation report of August 2011, that new lawyers admitted to the bar must demonstrate competence in conducting legal research. The bar has now been set, and, as always, librarians will be key to ensuring this skill is taught both in law school and in law firms.</p>	
	<p>This session builds on previous discussions at CALL about the implications of these reports and the challenges we face in teaching legal research. The purpose of this session is to have a dialogue about best practices for teaching legal research. Recognizing this dialogue involves law librarians in law schools, librarians working in government, courthouses and law firms, and law faculty, it is evident there are different perspectives to be explored. Learning more about how our colleagues approach teaching can be invaluable for helping us to hone our own approaches to teaching legal research.</p>	
	<p>Participants will be guided through round-table discussions designed to help us learn more about how our colleagues are teaching legal research in their particular environment.</p>	

# Tuesday May 8, 2012

As part of this session, a new work developed by the Moira McCarney, Ruth Kuras and Annette Demers of the University of Windsor, Faculty of Law, with contributions from experts in the field, will be noted. This book, to be released by Emond Montgomery in 2013, sets out detailed steps which lawyers and law students can use to conduct sophisticated legal research, and to develop their legal writing and analysis skills in the context of an ethical, efficient and organized practice.

*Facilitators:* **Ruth Kuras**, BSc, BA LLB, LLM, *Legal Research and Writing Lecturer and Director of the Academic Success Program, Faculty of Law, University of Windsor*  
**Annette Demers**, BA, LLB, MLIS, *Acting Law Librarian and Lecturer, Paul Martin Law Library, University of Windsor*  
**Nadine Hoffman**, BA, MLIS, *Natural Resources, Energy & Environmental Law Librarian, Bennett Jones Law Library, University of Calgary*  
**Sharon Wang**, LLB, LLM, MLIS, *Assistant Librarian, Osgoode Hall Law School, York University*  
**Maryvon Côté**, BA, MLIS, *Liaison Librarian, Nahum Geiber Law Library, McGill University*  
**Catherine Cotter**, BA (Hons), LLB, MLIS, *Reference/Instruction Librarian, Gérard V. La Forest Law Library, University of New Brunswick*

Primary Authors of the Emond text not in attendance:

**Moira McCarney**, BA, Med, LLB, *Legal Research and Writing Lecturer, Faculty of Law, University of Windsor*  
**Shelley Kierstead**, LLB (UNB), LLM (Toronto), PhD (Osgoode), *Assistant Professor, Faculty of Law, University of Windsor*

*Hosted by:* *Private Law Libraries SIG and Academic Law Libraries SIG*

## SESSION C

### Background – check! Conducting Better Due Diligence

British Columbia

This program will introduce participants to the tools and research methods of conducting thorough background research on both companies and individuals. Attendees will learn how to use the many commercial, government, and web-based resources that facilitate systematic background research, while also learning practical strategies for addressing common challenges and effectively presenting research with colleagues or clients.

The program's goals are to:

- Learn to develop an effective background research strategy;
- Identify and use appropriate resources to research individuals and both public and private companies;
- Explore common challenges in conducting background researching and learn how to resolve them;
- Learn to present research results so that end users can act on the findings.

The presentation will focus primarily on Canadian resources, but will also look at a selection of US and international equivalents.

Learning outcomes:

- Participants will leave the session with a comprehensive list of recommended resources, search tips, and the know-how to carry out an effective background research plan.
- Participants will learn how to locate identity, professional, corporate, legal, regulatory, financial, and reputational information.

*Speaker:* **Carolyn Petrie**, *Manager, InfoAction, Vancouver Public Library*

6:00-11:30

## CLOSING RECEPTION AND BANQUET

Liberty Grand Ballroom, Exhibition Place  
Buses will be starting to leave at 5:00.

# Wednesday May 9, 2012

9:00-10:00

## 2 CONCURRENT SESSIONS

### SESSION A

#### Back to the Future: Fair dealing comes to the fore (again)

Imperial

With the progress of Bill C-11 through the House of Commons, attention is again focused on the "fair dealing" provisions in Canadian copyright law. The Supreme Court of Canada articulated a six-factor test in its 2004 decision, *CCH Canadian v. Law Society of Upper Canada*. Although in different contexts and fact situations, the recent decision in *SOCAN v. Bell*, and the impending decision in the K-12 schools question heard last December, the SCC will have further chances to articulate its interpretation of fair dealing. What impact will these developments have on free access to legal information in Canada? Why did CanLII seek intervenor status in the *SOCAN* case?

The format of this session will be 50% presentation, 50% discussion, so come prepared to learn and ask questions. The session will be moderated by Mary Hemmings, who presented the position of CALL's members at the Legislative Committee on Bill C-11.

*Speakers:* **Colin Lachance**, *President and CEO, CanLII*  
**Ariel Katz**, *Associate Professor and Innovation Chair in Electronic Commerce, University of Toronto*

*Moderator:* **Mary Hemmings**, *Chief Law Librarian, Faculty of Law, Thompson Rivers University, Kamloops*

### SESSION B

#### Innovate

Quebec

Meet Rebecca Strange and Shaunna Mireau, two innovators who push the boundaries of librarianship. The session will share the success stories from Peel Public Health to highlight the possibilities that exist when organizations practice creative strategy. Themes of credibility, control, creativity, conforming, and conversation will inspire attendees to think outside the box to help direct strategic innovation. The session will include plenty of interactive opportunities.

*Speakers:* **Rebecca Strange**, *Librarian Specialist, Office of the Medical Officer of Health, Peel Public Health*  
**Shaunna Mireau**, *Director of Knowledge Management and Libraries, Field Law*

*Moderator:* **Wendy Reynolds**, *Manager, Library Client Services, Legislative Library, Legislative Assembly of Ontario*

10:00-10:30

#### Refreshment Break

Imperial Foyer

10:30-12:00

## PLENARY #3

#### Future Trends in Legal Information and Law Libraries

Imperial

Law libraries are adapting to new formats, new resources, and changing research demands. Nigel Holloway will give us insight into trends impacting law firms and legal publishing and what we might expect based on survey research his organization performs.

*Speaker:* **Nigel Holloway**, *Founder and CEO, Holloway Forums*

*Moderator:* **David Whelan**, *Manager, Legal Information, Law Society of Upper Canada*

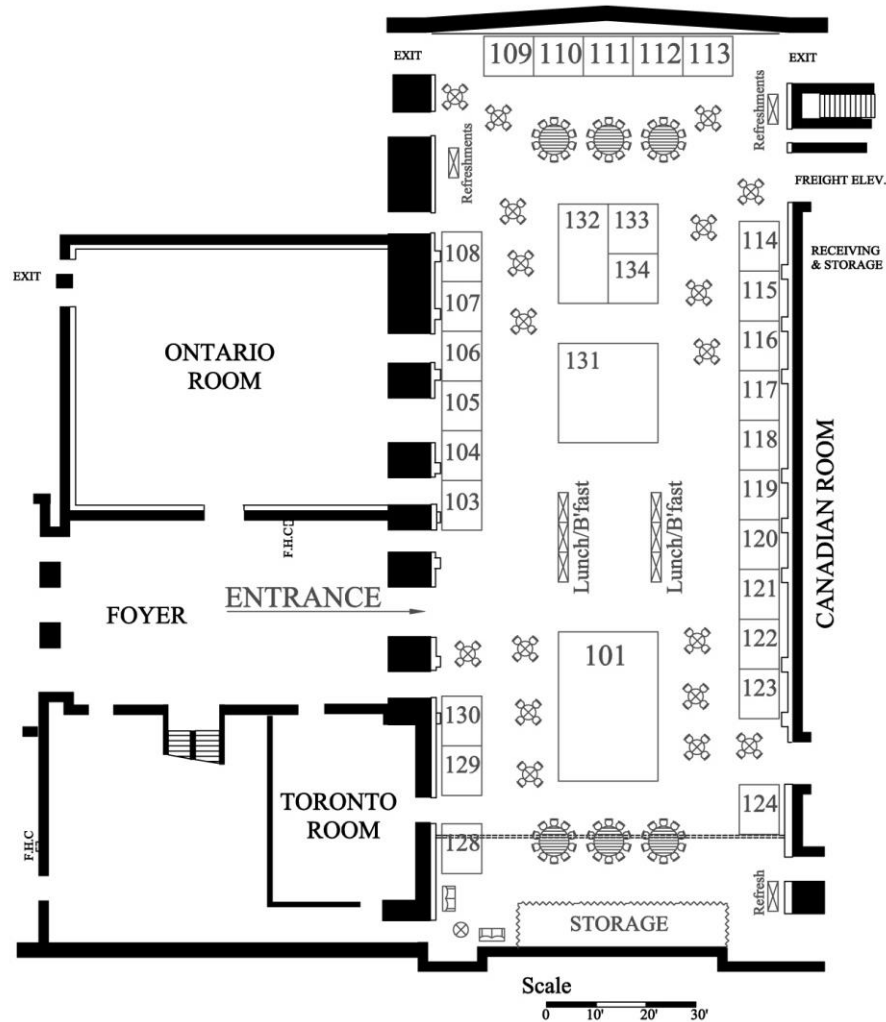
12:00-12:30

## ANNUAL GENERAL MEETING PART 3

Imperial

Presentation by 2013 Conference Planning Committee

# Exhibits



## Booth #

104	Access Privacy HB
129	Andornot Consulting Inc.
134	BNA
103	Canadian Legal Information Institute (CanLII)
114/115	CCH Canadian Limited
112	Disclosure-Net
110	ERAssure
106	Eureka.cc
116	Financial Times
105	Grey House Publishing Canada
132	Irwin Law Inc.
133	ITS Onelog
130	Justis Publishing Ltd.
122	Lancaster House Publishing

## Booth #

107	Law Library Microform Consortium
131	LexisNexis Canada Inc.
117	Maritime Law Book
111	Oxford University Press
118	Preservation Technologies
113	S & P Capital IQ
109	SOQUIJ
119	The Incorporated Council of Law Reporting (ICLR)
101	Thomson Reuters
121	Visard Solutions Inc.
108	Wildy & Sons Ltd.
120	William S. Hein & Co. Inc.
123	YBP Library Services

# Social Program

## **SATURDAY – TUESDAY**

### **Hospitality Desk**

7:30-5:00

Locals will be on hand to offer advice and assistance for those who need a little help exploring Toronto. Maps and other resources will be available. Come by and get service with a smile.

## **SATURDAY – MONDAY**

### **Dine Arounds**

6:30-8:30

Register at Hospitality Desk by 4 pm.

Sign-up sheets for various restaurants will be available at the registration desk. Meet in the Royal York at the registration desk. Each diner is responsible for the cost of their meal.

## **MONDAY, TUESDAY, & WEDNESDAY**

### **Guided Run/Walk**

7:00-7:30

Meet at 6:45 in the Lobby

Choose either a 5K guided run or guided walk.

## **SATURDAY MAY 5, 2012**

### **St. Lawrence Market & Gooderham and Worts Distillery Tour**

1:45-4:30

Meet at the Registration Desk

This enthralling tour includes a walk through St. Lawrence Market with local historian Bruce Bell. He tells of its fascinating 200 year history, including a visit to the notorious 19th century prison in the basement. After the Market, the tour will proceed outside where Bruce will lead you around Old Town Toronto, including a visit to the Farmer's Market, St. Lawrence Hall (1850), Toronto's First Post Office (1834) and St. James Cathedral (1853). The tour then continues a few blocks east as you head out to the historic Distillery District. This incredible factory complex first built in 1832 is now home to restaurants, theatres and art galleries. Experience the original cobblestone pathways exactly as they were when visited by notorious Chicago gangsters during the heyday of Prohibition.

### **Downtown Toronto Walking Tour**

2:00-4:00

Meet at the Registration Desk, Royal York Hotel

Join local historian Richard Fiennes-Clinton of Muddy York Walking Tours as he takes you from the Royal York Hotel on a tour of fun, fantastic, notorious and nefarious locations around the downtown core. The tour will be customized for the law librarian demographic, enquiring minds who want to know all that there is to know. In case of inclement weather, the tour can be arranged so that we are never more than 5 minutes away from a warm and welcoming indoor point of interest.

### **You Can't Take It With You**

7:00 - Soulpepper Theatre

A Pulitzer winning comedy by Kaufman and Hart.

## **SUNDAY MAY 6, 2012**

### **Opening Reception**

6:00-8:30 (board bus at 5:15 pm)

Board buses at York Street entrance of Fairmont Royal York

The Opening Reception will be held at the Legislative Assembly of Ontario at Queen's Park. The "Pink Palace" was designed by English architect Richard Waite and modeled after the Richardson Romanesque style. The building features massive archways, detailed carvings, and exterior walls made of Ontario sandstone. Inside, artworks from the Archives of Ontario's government art collection line the walls of the building. Guided tours of the Chamber, Library and Exhibits will be available throughout the evening. Catch up with colleagues while enjoying delicious nibbles and drinks to the soothing sound of harp music.

# Social Program

## MONDAY MAY 7, 2012

### Wine & Cheese Reception with Exhibitors

5:00-6:30

### University of Toronto Ghost Walk

8:00-9:30

Join local historian Richard Fiennes-Clinton of Muddy York Walking Tours for a look at the ghosts that inhabit the University of Toronto campus and its surroundings. Starting at the Royal York Hotel and proceeding to U of T via the TTC subway (each stop a story in itself), he will take you on a tour of the campus and its beautiful Victorian buildings, revealing the seamy and scary stories behind the staid exteriors (only for the very brave!).

## TUESDAY MAY 8, 2012

### Closing Banquet

6:00-11:30 (board buses at 5:00)

Board buses at York Street entrance of Fairmont Royal York

Join us for what promises to be a most spectacular Closing Banquet at the Liberty Grand. Nestled in Exhibition Place, this historical building boasts an impressive grand ballroom decorated in traditional early 1900s style. With crystal chandeliers, 27-foot ceilings, iron-laced balconies and arched windows, you will enjoy a luxurious feel of understated elegance. It's the perfect venue to kick off our 50th Anniversary as we dine, dance and celebrate with friends. Be ready for fun, frolic and good times. It will surely be an evening you will not want to miss.

Buses are scheduled to leave the Royal York starting at 5:00 to transport members to the Liberty Grand. The last return bus will leave the Liberty Grand at 12:30.

## WEDNESDAY MAY 9, 2012

### TALL Tower Tours: One Building, Three Law Libraries – Heenan Blaikie, Fasken Martineau DuMoulin LLP and Goodmans LLP

1:00-3:00

The Bay Adelaide Centre at 333 Bay Street is one of the newest office towers on Bay Street, and is home to three law firms that moved into the building between 2009 and 2010 – new space and fresh new designs! Every law firm is different and every law firm library reflects those differences. Come tour these libraries to see the unique layout of each space and how they are configured to best serve their users' present and future needs. Registration required.

SOLD OUT





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see **What's New at LexisNexis.**

### **Vendor Demo**

Sunday, May 6, 2012, at 1:00 p.m.  
(Ontario Room)

### **Booth 131**

Visit our booth for the latest news  
and demos.

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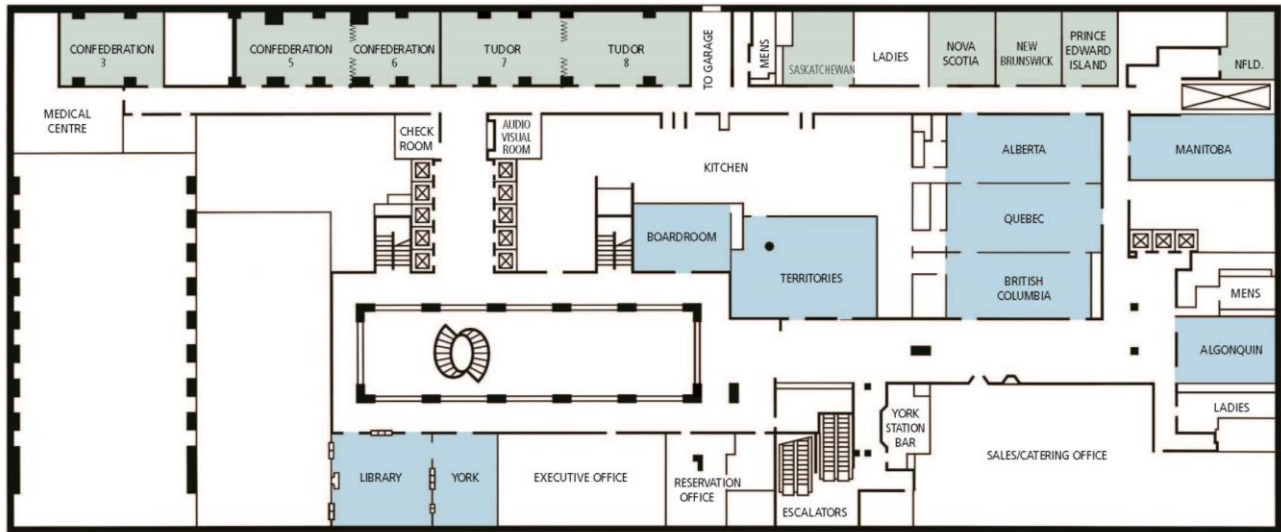




# Floor Plan of Hotel

## Royal York Hotel

### MAIN MEZZANINE FLOOR



### CONVENTION FLOOR

